



DAY HOSPITALS AUSTRALIA NATIONAL 2024 CONFERENCE

SPONSOR AND EXHIBITOR - TERMS AND CONDITIONS

Attendance

Only pre-registered, pre-paid sponsors, exhibitors and registrants will be guaranteed access to the event. Upon receipt of your sponsorship, exhibitor and delegate registrations, you will receive a registration confirmation email to your nominated email address.

As a condition of attendance, in-person delegates must agree to adhere to all Covid-safe measures put in place by the organiser, the venue or state and acknowledge that these procedures may be changed at any time in accordance with the latest health advice from the Australian Government.

Acceptance and Payment

Conference sponsorships and exhibition booths will be acknowledged via email as they are received. Receipts for payment, if made, will be attached to the confirmation email otherwise a Tax Invoice with information on payment options will be attached. Please check the confirmation email carefully on receipt and advise of any issues immediately.

Day Hospitals Australia (DHA) may accept or decline any sponsorship application at its discretion. Upon Day Hospitals Australia notifying the sponsor/exhibitor of acceptance of a booking, a legally binding contract shall come into existence between DHA and the sponsor/exhibitor for participation in the National 2024 Conference upon these terms and conditions. If, however, DHA declines the application, it will refund to the intending exhibitor or sponsor any monies then paid.

Only one company per trade stand / sponsorship is permitted.

Full payment is due at the time of booking to confirm the sponsorship or requested booth(s). Booths will be allocated strictly in the order that completed booking forms and full payment is received (which the exhibitor agrees to accept) and shall be confirmed by us in writing when accepting the booking and acknowledging receipt of payment. For invoice payments, full payment is required within seven (7) days of invoice date. All payments should be made in Australian dollars by credit card or bank transfer.

All payments must be made prior to the start of the Conference. Sponsorship entitlements will not be delivered until full payment has been received.

Cancellation Policy

In the event of you cancelling your sponsorship you are liable for 100% of the package selected. DHA reserves the right to cancel the Conference in case of circumstances beyond its control. In such a case all monies paid to date will be refunded less any expenses incurred. The liability of the organisers will be limited to that amount.

Insurance

Neither DHA nor the venue owner/manager and their respective employees or agents accept any liability for damage to or loss of any equipment, materials or other belongings brought in by or on behalf of a sponsor or exhibitor to the venue of the Conference. The sponsor/exhibitor is advised to take out appropriate insurance cover accordingly.

Unavoidable occurrences

In the event that the opening, closing or duration of the Conference is cancelled or amended whether by decision of DHA, the venue owner or manager or any sponsor, and for any reason including but not limited to, fire, flood, labour disputes, natural disasters, pandemics, civil disorders, riots, insurrections, work stoppages, slowdowns or disputes, or other similar events, then the exhibitor shall not be entitled to any refund or to claim for any compensation, loss or damage.

Hours

DHA will determine in its discretion the precise days and hours during which attendees at the Conference may access booths and hours of access for exhibitors for bump-in and bump-out. Unless specifically otherwise authorised in writing by DHA, the exhibitor may only access the exhibition venue at times so advised. Under no circumstances may booth exhibits be dismantled or removed before the published closing time of the Conference.

Booths

The exhibitor shall not assign, sublet or share the whole or any part of the exhibitor's allocated booth space without the prior written consent of DHA.

The conference floor plan is subject to change without notice and is not to an exact scale, but accurately represents the position and sizes of the Conference exhibition spaces.

DHA reserves the right to redesign the location, dimensions or floor plan of the exhibitor's booth or any other booth or associated or adjoining area and the exhibitor will accept such re-allocation or re-design without any claim for a reduction in the amount payable or otherwise.

The exhibitor must not erect any sign, display or obstruction which intrudes beyond the exhibitor's allocated booth whether into an adjoining exhibitor's space.

The exhibitor must not damage in any way the walls, floors, ceilings or any other surface of the exhibition area and must reimburse DHA for the cost of reinstating any damage caused by the exhibitor.

General Conditions

Exhibiting at the Conference does not imply endorsement by DHA.

The supply of samples by an exhibitor to any person is entirely at the exhibitor's risk and the exhibitor indemnifies and shall keep DHA indemnified from and against any actions, suits, proceedings, claims, demands, costs and expenses, which may arise from the supply by the exhibitor of samples.

It is the exhibitor's responsibility to ensure that all promotional material distributed at or in relation to the Conference complies with all relevant laws and the exhibitor indemnifies and shall keep DHA indemnified from and against any actions, suits, proceedings, claims, demands, costs and expenses, which may arise from the publication or distribution by the exhibitor of promotional material.

The exhibitor warrants any items or equipment (whether electrical or electronic) brought into the exhibitor's booth is compliant with all relevant standards and approvals and will function without harm to all persons and property and the exhibitor indemnifies and shall keep DHA indemnified from and against any actions, suits, proceedings, claims, demands, costs and expenses, which may arise from the use or bringing into the exhibition venue of any such items or equipment.

The exhibitor must also comply with all verbal and written directions given by DHA and the venue owner/manager whilst at or entering or departing the venue of the Conference (including without limitation in respect of an acceptable noise level emanating from the booth).

All sponsors are required to have a delegate registered to attend the Conference.

Consequential damage

The Conference Managers will not be liable for any indirect or consequential damages arising out of a breach of this exhibition contract.

Payments

We accept the following credit cards – VISA and MasterCard. Sponsors and Delegates can also elect to pay via EFT and will be issued with a Tax Invoice. All enquiries regarding payments, please telephone +61 03 9586 6010 or email dha@conferenceprofessionals.com.au.

Sponsor Registrations Cancellation Policy

Cancellations of sponsor registrations must be requested by email only to dha@conferenceprofessionals.com.au. Refunds will apply as follows:

- More than 30 days before the Conference – full refund
- 15 to 30 days before the Conference – refund less \$200 administration charge
- Within 14 days of the commencement of the Conference or non-attendance – no refund

An organisation may send an alternate delegate if registration has been paid and the registered person is unable to attend due to unforeseen circumstances. In such cases, the Conference Manager must be advised of the change prior to the commencement of the Conference - in writing to dha@conferenceprofessionals.com.au. If you are registered to attend and pandemic regulations require you to be isolating at the time of the conference, your registration will be refunded (you may be asked to supply evidence).

Privacy Statement

Day Hospitals Australia (DHA) is a professional organisation that relies on the use of personal information to provide support and services to stakeholders and customers of DHA services. We rely on comprehensive and accurate personal information about our stakeholders who engage with DHA. The main purposes for which we collect, hold, use, and disclose personal information are to provide services and benefits for our stakeholders and to maintain and extend our membership. We collect information from so that we can provide services, manage our professional relationships, manage our business, comply with our legal obligations, communicate effectively, and enhance the level of service being offered. DHA does not collect any personally identifiable financial or health-related information. We do not intentionally collect information from children under the age of 13. Your name, title, organisation, location, and email address will be provided to Conference Sponsors and Exhibitors on a delegate list. Please email dha@conferenceprofessionals.com.au if you do not wish your details to be passed on.

Photography

By attending this event, delegates consent to their image being taken and used at the discretion of DHA.

Waiver of Policy

DHA accepts no liability to any persons or body for any loss, injury, or damage howsoever and whether directly from any action or cause whatsoever undertaken, organised, or sponsored by DHA.

Terms and Conditions subject to change without notice.